



## Provider Communication

<b>Subject:</b> Critical PeachCare for Kids™ Eligibility Update	<b>Priority:</b> <b>High</b>
<b>Date:</b> February 6, 2009	<b>Message ID:</b> ACSBNR02062009_1

***Dear Providers,***

On January 20, 2009, Policy Services, Inc (PSI) implemented a new PeachCare for Kids™ eligibility system. During the conversion, the monthly file that determines members' CMO enrollment resulted in a subset of members being returned to Fee-for-Service ("traditional") Medicaid instead of the appropriate CMO.

CMO coverage for the month of February 2009 will be retroactively reinstated for the affected members. All services rendered during February 2009 for these members should be billed to the members' appropriate CMO. Corrected eligibility will appear on the Georgia Health Partnership portal no later than February 9, 2009. As always, please remember to check eligibility on the Georgia Health Partnership (GHP) portal for all PeachCare for Kids™ members.

DCH is committed to ensuring continuity of care for all its members. No member affected by this issue will be denied services due to this issue.

Any questions or concerns may be directed to Mollie Elder, PeachCare for Kids™ Program Director at 404-463-8369 or Brian Dowd, Director of Member Services and Policy at 404-651-9981.